

MediaDent Release Notes 11.15

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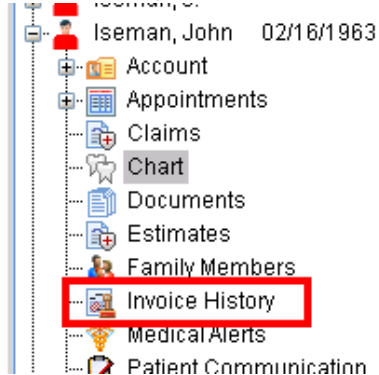
All Modules

Checkout/Walkout Renamed

Project #V1115-51

The walk-out function has been renamed throughout the MediaDent Practice Management system.

- All references to walking out a patient (e.g., “Checkout/Walkout,” “Walk-Out,” etc.) have been renamed **Walk Out** in all screen names, buttons, icons, etc.
- The **Invoices/Walk Out** screen on the **Patients** tab has been renamed **Invoice History**.



Appointment Center

Appointment Properties, New Patient Indicator Automatically Checked Upon New Patient Entry

Project #V1115-63

When a new patient is added via the Appointment **Properties** window in the **Appointment Center**, the **New Patient** checkbox will now be selected (checked) automatically when the new patient record is saved.

A screenshot of the 'Appointment Details' form in the Appointment Center. The form contains several fields: 'Follow Up:' with an unchecked checkbox, 'Lab Work:' with an unchecked checkbox, and 'New Patient:' with a checked checkbox (highlighted by a red box). Below these are dropdown menus for 'Provider:' (selected: KROLL, TIFFANY), 'Status:' (selected: Unknown), and 'Type:' (selected: NewPatient). At the bottom are 'Start Time:' and 'End Time:' dropdown menus, both set to 09:00 AM. An 'Appt. Description:' text area is at the very bottom.

Details at a Glance, Appt Notes Indicator Displays Red

Project #V1115-61

The **Yes** indicator in the **Appt Notes** field on the **Details at a Glance** window now displays in red if appointment notes exist.

The screenshot shows a patient details window with the following information:

- Status: Unknown
- Special Indicators: (empty)
- Patient: Apple, Elaine (Pat. ID: 40713)
- DOB: 3/21/1928
- Age: 88 years
- Sex: Female
- Appointment Time: 08:45 AM - 09:00 AM
- Appt Notes: **Yes** (highlighted in red)
- Home Phone: (205) 449-6589
- Office Phone: (205) 449-6589
- Mobile Phone: (empty)
- Appt. Description: (empty text box)

At the bottom of the window is a circular icon representing a person's profile.

Appointment Book Optimization

Project #V1115-31

Code changes have been made to the Appointment Book in order to increase the screen's overall system performance.

Appointment Book, Prompt for Duplicate List Appointments

Project #V1115-62

When a user attempts to create an appointment for a patient that already exists on another list (e.g., the Hot List or Hold List), an **Other Appointments Available** prompt will display alerting the user to the patient's

presence on another list.

Other Appointments Available

This patient has appointments on another list. Select and double click the appropriate appointment from the table below if you would like to use one of those to schedule this appointment. If you want to proceed without using one of the appointments below, select the Skip and Return to Appts button.

Date	Start	End	Lab	Status
08/09/2016	08:15am	08:30am	<input type="checkbox"/>	Hot List

Skip and Return to Appts

Users may single-click the existing appointment line to view any codes that maybe associated to the appointment.

Other Appointments Available

This patient has appointments on another list. Select and double click the appropriate appointment from the table below if you would like to use one of those to schedule this appointment. If you want to proceed without using one of the appointments below, select the Skip and Return to Appts button.

Date	Start	End	Lab	Status
08/09/2016	08:15am	08:30am	<input type="checkbox"/>	Hot List

Code	Description	Tooth	Surface	Provider
1351.00	SEALANTS--PER TOOTH	32		JJ

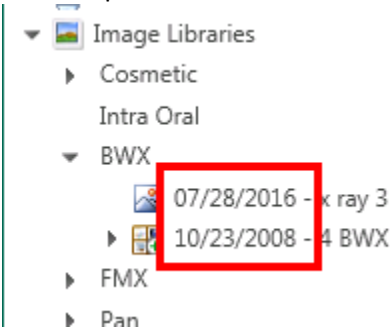
- Double-click the existing appointment row to navigate to the Appointment Properties screen in the existing appointment. The appointment info will be updated with the selected appointment, which will then be removed from the **Other Appointments Available** prompt.
- Click the **Skip and Return to Appts** button to close the prompt and return to the main **Appointment Book** and leave the “other” appointment on the **Reschedule Now, Hot List** or **Hold List**.

Chart

Image Libraries, Images Sort in Descending Date Order

Project #V1115-49

All images in the **Image Libraries** note in **Chart** now display in descending date order with the most recent image at the top of the list.

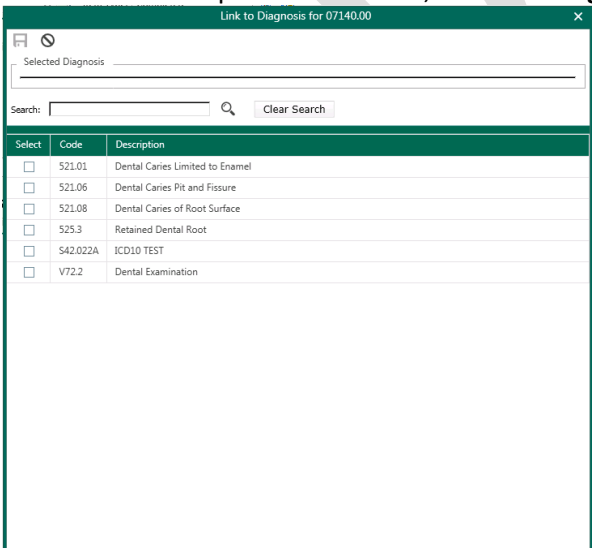


New Diagnosis Prompt for Completed Line Items

Project #V1115-32

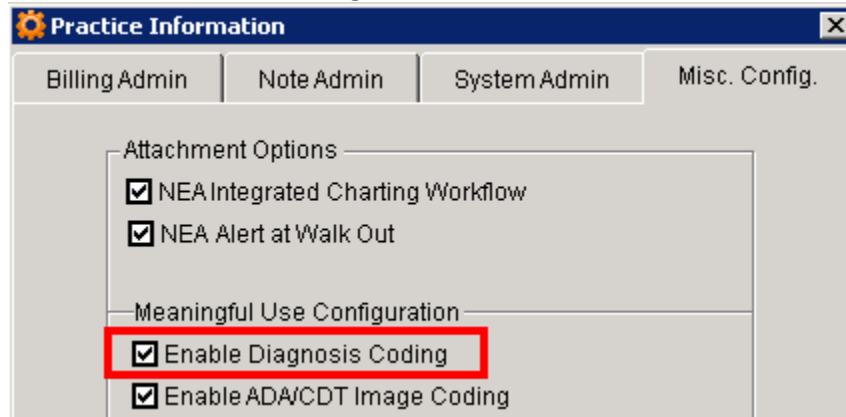
Users may now assign diagnosis codes to Completed chart line items to automatically populate the information on the walkout screen.

When the user changes the status of a line item to **Completed** in the **Type** column on the **Tooth Info** grid or documents a Completed chart item, a **Link to Diagnosis** dialog box for the selected line item code displays.

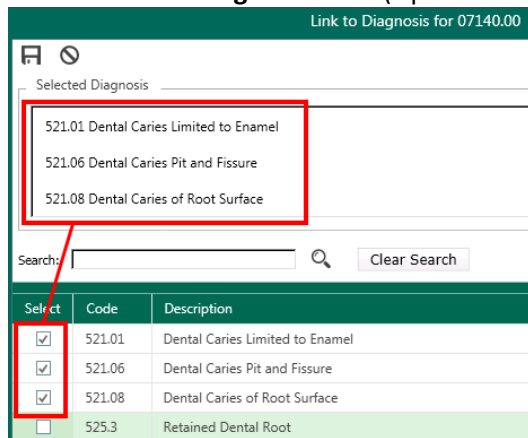


Note - The Link to Diagnosis dialog box may be configured in the system by selecting (checking) the Enable Diagnosis Coding option on the Misc. Config. Tab on the Practice Information window under Practice Control

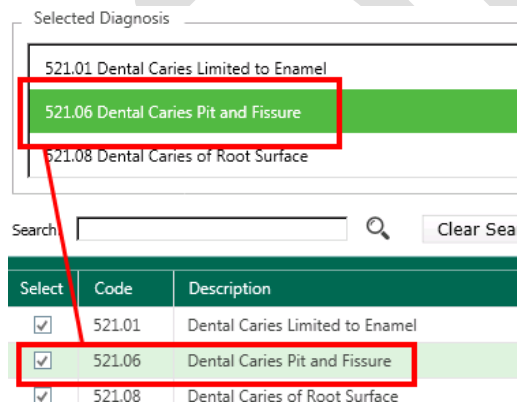
Information in Practice Navigator.



The **Link to Diagnosis** dialog box displays a list of available diagnosis codes for the line item. Users may select (check) the **Select** checkbox for the appropriate code to link that diagnosis to the line item. The code will display in the **Selected Diagnosis** field. (Up to four codes may be selected for a line item.)



Selecting a diagnosis code in the **Selected Diagnosis** field will highlight the same code in the main code grid; this enables users to locate the code selection without scrolling through a list of codes.



Users may search the diagnosis code list by entering search criteria in the **Search** field and clicking the icon. The diagnosis list will filter to display all items containing the entered criteria.

Search:

Select	Code	Description
<input type="checkbox"/>	5213	Retained Dental Root

Click the **Clear Search** button to remove the filter.

When the user saves the chart and navigates to the **Walkout/Invoice Properties** page, the selected diagnosis code will be populated in the appropriate **Dx Code** field for the line item.

Walk Out/Invoice Properties For: [Iseman, Test Charting (\$8352.00)]

Invoice/Walk Out Detail | Claim Detail | Remarks

Invoice #: 381721
 Invoice Date: 8/16/2016 Service Date: 8/16/2016
 Name: Iseman, Test Charting
 Guarantor: Iseman, Test Charting
 S. Indicators: [] [] [] []

Location Information
 Transaction: 0001
 Patient: 0001
 Guarantor: 0001

Plan Information
 Plan Type: Primary Plan: None Secondary Plan: None
 Ben. Remaining: \$ 0.00 \$ 0.00 \$ 0.00 \$ 0.00
 Ded. Remaining: \$ 0.00 \$ 0.00 \$ 0.00 \$ 0.00
 Prev. Ded. Remaining: \$ 0.00 \$ 0.00 \$ 0.00 \$ 0.00

Enter Code: Quick Fills: Claim Type: No Claim Follow Up Call: [x] Apply Payment [x]

Code	Procedure	Tooth	Surface	O. Cavity	Main Fee	Draft Fee	Plan Fee	D. Inc. #	D. Ded.	S. Inc. #	S. Ded.	D. Patient	Write Off	File
07140.00	JL	18			\$ 127.00	\$ 127.00	\$ 127.00	0	\$ 0.00	0	\$ 0.00	\$ 127.00	0.00	

Description: Dx. Code 1: 521.01 Code 2: Code 3: Code 4:

Placement: Date: / / : : AM Replacement Reason: Copy all Dx codes to all line items Chk/Cr. Card #:

Todays Visit Account Breakdown Recall and Next Visit

Progress Notes, New Note Naming Feature

Project #V1115-9

Users may now name progress notes as they are created.

A **Name** field has been added to the green edit bar on the main **Progress Notes** screen when a note is in Edit mode.

Edit View Progress/Treatment Notes

New... Spell Check Edit Save Delete Progress Note Recovery Actions

Blank Note Default Template Select Template Recent Templates Insert e-Signatures Templates

Name: Prog Note Test 1 Note is locked by Mr. Administrator on MD19 Save

Users may enter an appropriate name for the progress note in the field and click **Save Changes** to save the note name under the **Progress Notes** section of the **Chart** task list.

Image Libraries

Progress Notes

8/17/2016 10:55 AM Prog Note Test 1

5/23/2010 12:55 PM

Users may change the name of any progress note or add a name to an unnamed note by accessing the note, clicking **Edit** on the main **Progress/Treatment Notes** tab, editing the name in the **Name** field, and clicking **Save Changes**. Both locked and unlocked notes may have their names added/edited.

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Practice Navigator

Name Changes/Edits

Project #V1115-50

Name changes/edits have been made to the following screens in **Practice Navigator**:

- **System Files → Practice Navigator → Report Groupings** – The dialog box has been changed to **Edit/Maintain Report Groups** (“Report” was misspelled).
- **Reports → Practice Analysis** – The selection for the Audit Trail dialog box has been renamed **Audit Trail Report** (previously “Audittrail Report”).

Reports, Audit Trail Updates

Project #V1115-48

The following updates have been made to the **Audit Trail** window.

The screenshot shows the 'Audit Trail' window. At the top, there are filters for 'From Date' (07/01/2016), 'To Date' (08/17/2016), 'User', 'Windows User', and 'Type' (Audit Trail). A search bar contains the word 'update'. Below the filters is a table with columns: Date Time, User ID, Windows User, Workstation, Action, Type, and Process. The table displays 963 records. A red box highlights the 'Action' column, which contains values like 'Update', 'Add', and 'Delete'. Below the table, there is a detailed view of a record update. This view is divided into two sections: '**BEFORE UPDATE**' and '**AFTER UPDATE**'. The 'BEFORE' section shows details for Patient ID: 49058, Patient Name: Barrett, Joyce, DOB: 3-7-1956, and Appointment ID: 4TYZRMJES. The 'AFTER' section shows the same details but with the Patient Name changed to BARRETT and Patient First Name changed to JOYCE.

- An **Action** column has been added that displays the type of action taken on a record (**Add**, **Update**, or **Delete**).
- For **Update** records, the details panel is now divided into **Before Update** and **After Update** sections, which display the details of the record before and after the update respectively.

MediaDent Console – New Security Features

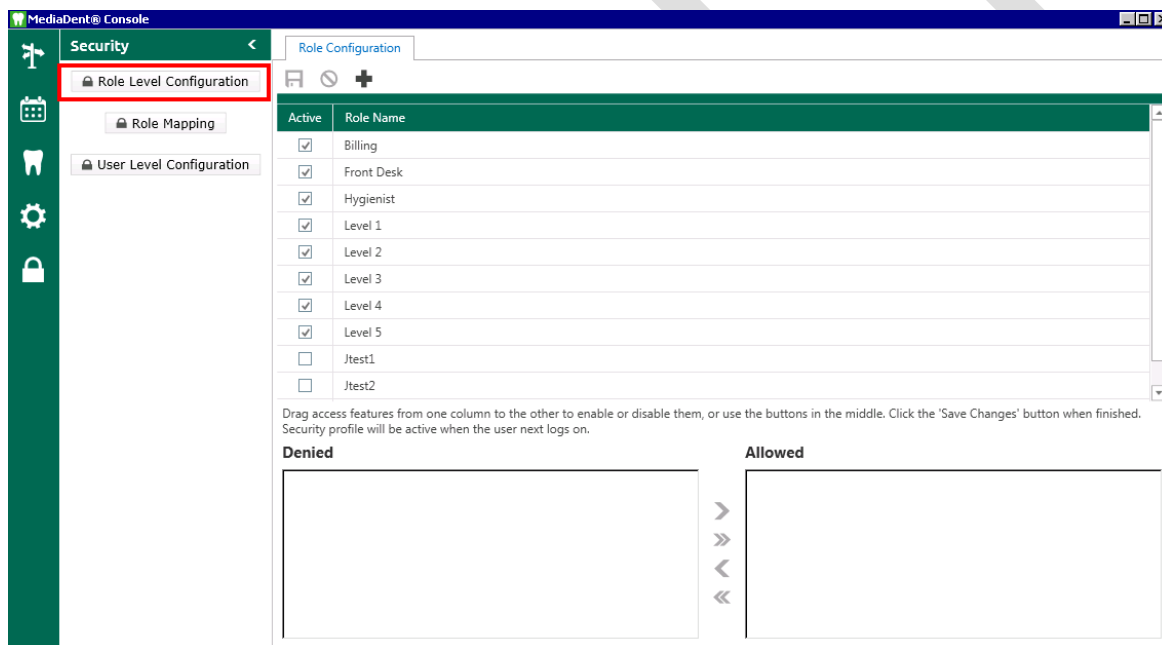
The **Security** module in the **MediaDent Console** has been updated and expanded with role creation and user assignment features previously located in the **Security Access Information** screen under **Practice Control Information** in the **System Files** module in **Practice Navigator**.

Note - Permissions relating to MediaDent Console will be removed from the Security Access Information screen with the v11.15 release and migrated to the expanded Security module in MediaDent Console. Users will now navigate to the Security module as a single configuration location for all MediaDent Console rights.

Role Configuration

A **Role Configuration** screen has been added to the **Security** module that enables users to define security roles and assign various levels of access to users.

To access the Role Configuration screen, access the **Security** module in **MediaDent Console** and click the **Role Level Configuration** button in the **Security** task list.



Understanding Default Security Roles

The following default security roles have been created in the **Security** module:

Default Role	Permissions / Functions
Level 1	Appointment Center: <ul style="list-style-type: none">Create/Edit AppointmentsWalkout Appointments Chart: <ul style="list-style-type: none">Create/Edit Chart Items
Level 2	
Level 3	

	<ul style="list-style-type: none"> • Create/Edit Lab Work • Create/Edit Progress Notes • Create/Edit Perio Chart • Express Walkout Appointments • Progress Note Reporting <p>Patient:</p> <ul style="list-style-type: none"> • Create/Edit Medical Alerts • Create/Edit Patient Alerts • Create/Edit Patient Notes • Create/Edit Patient Tasks
Level 4	<p>All Level 1 / 2 / 3 access plus the following:</p> <p>Appointment Center:</p> <ul style="list-style-type: none"> • Delete Appointments <p>Chart:</p> <ul style="list-style-type: none"> • Delete Chart Items • Delete Lab Work • Delete Progress Notes • Edit Note After Lock • Lock Notes • Review Notes <p>Patient:</p> <ul style="list-style-type: none"> • Delete Patient Alerts • Delete Patient Notes • Delete Patient Tasks
Level 5	<p>All Level 4 access plus the following:</p> <p>System Administration:</p> <ul style="list-style-type: none"> • Completed Work • Medical Alerts • Pathologies/Materials • Perio Settings • Progress Notes • Treatment Suggestions

Default level roles are viewable by selecting the appropriate level name on the main **Role Configuration** table. The **Denied** and **Allowed** fields display the specific access denied and allowed respectively to the role level.

Drag access features from one column to the other to enable or disable them, or use the buttons in the middle. Click the 'Save Changes' button when finished. Security profile will when the user next logs on.

Level	Denied	Allowed
<input checked="" type="checkbox"/> Level 1	Appointment Center Delete Appointments Chart Delete Chart Items Delete Lab Work Delete Notes Edit Note After Lock Lock Notes Review Notes Patient Delete Patient Alerts Delete Patient Notes Delete Patient Tasks System Administration Completed Work Medical Alerts Pathologies/Materials Perio Settings Progress Notes Treatment Suggestions	Appointment Center Create/Edit Appointments Walk Out Appointments Chart Create/Edit Chart Items Create/Edit Lab Work Create/Edit Perio Chart Create/Edit Progress Notes Express Walk Out Appointments Progress Notes Reporting Patient Create/Edit Medical Alerts Create/Edit Patient Alerts Create/Edit Patient Notes Create/Edit Patient Tasks
<input checked="" type="checkbox"/> Level 2		
<input checked="" type="checkbox"/> Level 3		
<input checked="" type="checkbox"/> Level 4		
<input checked="" type="checkbox"/> Level 5		
<input type="checkbox"/> Jtest1		
<input type="checkbox"/> Jtest2		

Select the appropriate level name (**Level 1 – Level 5**) to view the level's access on screen.

Each user will inherit the above level access that corresponds to their access level as configured in **User Properties** under **User Administration** in the **System Files** module. Users may add/edit supplemental roles and functions as necessary.

Adding a Security Role

To add a new security role:



1. Click the **Add New Role** icon (**+**) on the **Role Configuration** screen. A blank row displays in the main table.

Role Configuration

Active	Role Name
<input checked="" type="checkbox"/>	New Role
<input checked="" type="checkbox"/>	Billing

2. Enter an appropriate **Role Name**.
3. Ensure that the **Active** checkbox is selected (checked) to make the role active.
 - To deactivate a security role, deselect (uncheck) the **Active** checkbox for the appropriate role.
4. Select the appropriate function(s) in the **Denied** field and drag the cursor to the **Allowed** field to grant access to those functions.





-or-

Click  to move the functions to the **Allowed** field. (Click  to move all functions to the **Allowed** field.)





Drag access features from one column to the other to enable or disable them, or use the buttons in the middle. Click the 'Save Changes' button when finished. Security profile will be active when the user next logs on.

Denied

- Appointment Center
- Create/Edit Appointments
- Delete Appointments
- Walk Out Appointments
- Chart
- Create/Edit Chart Items
- Create/Edit Lab Work
- Create/Edit Perio Chart
- Create/Edit Progress Notes
- Delete Chart Items
- Delete Lab Work

Allowed

- Multiple functions may be selected by pressing the **CTRL** key and selecting the appropriate items.
- To remove access to one or more functions, select the appropriate functions in the **Allowed** field and drag them to the **Denied** field.
-or-
Click  to move the functions to the **Denied** field. (Click  to move all functions to the **Denied** field.)
 - Click the **Save** icon () to save your changes. Click the **Cancel** icon () to discard your changes.

Editing a Security Role

- To edit an existing role configuration, select the appropriate role from the main table. The current configuration displays in the **Denied / Allowed** fields.
- Make the appropriate access level edits and click **Save**.

Role Mapping

The **Role Mapping** screen enables users to assign various security roles to users.

To access the Role Mapping screen, access the **Security** module in **MediaDent Console** and click the **Role Mapping** button in the **Security** task list.

MediaDent® Console

Security < Role Mapping

Role Level Configuration

Role Mapping

User Level Configuration

Last Name	First Name	User ID	Level
ABRAHAMSON	JULIE	JA	3
Adams	Terri	tadams	3
Adkins	Kevin	KADKINS	5
Administrator	Mr.	ADMIN	10
Atar	Tina	TA	3
Bell	Elizabeth	EB	3
Black	Stephanie	SBLACK	5
bottle	water	waterbottle	3
Canto	Stacie	SC	3
Cheng	Yu-tang	YCheng	5
Cobb	Andrea	AC	3
Denn	Annie	AD	3
Dortch	Jasmine	jasmined	5
Gerenshteyn	Yuliya	YG	3
Gilbert	Michelle	MDG	3
Gridley	Melissa	MG	3
Griffin	Leigh Ann	LG	3
Haines	Tina	TMH	3
Hancock	Mandy	mhancock	5
Higgins	Robert	RH	5

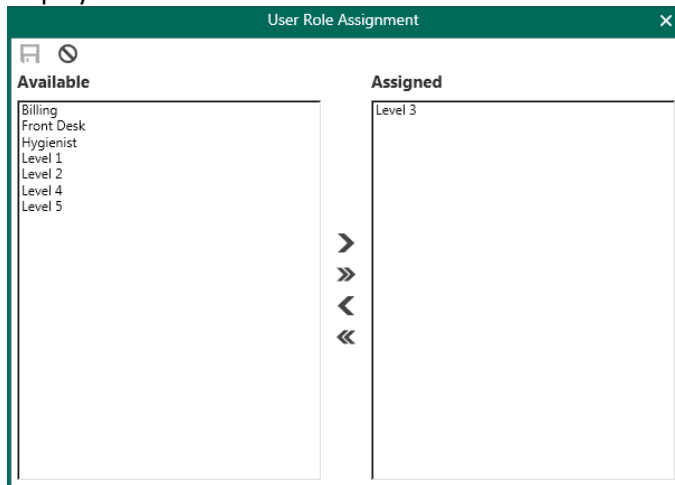
The following information is available for viewing:

- **Last Name** – Displays the user's last name.

- **First Name** – Displays the user’s first name
- **User ID** – Displays the user’s ID in the system.
- **Level** – Displays the user’s access level as configured in **User Properties** under **User Administration** in the **System Files** module.
- **Existing Roles** – Displays the roles currently assigned to the user.

To map roles to a user:

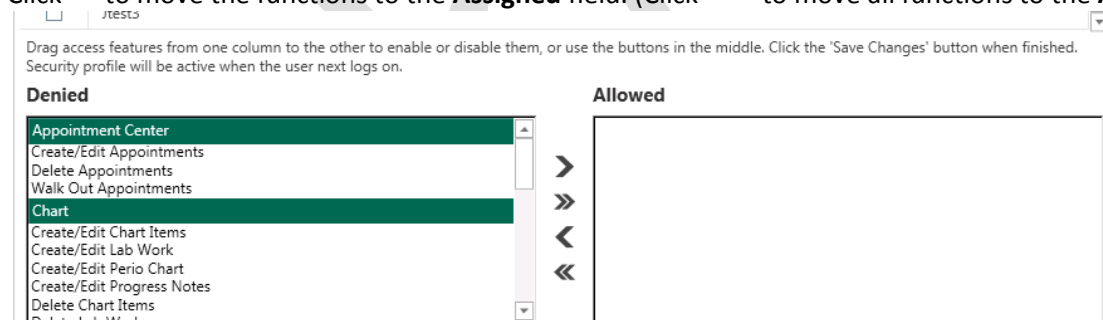
1. Click the **Roles** button in the **Edit Roles** column for the appropriate user. A **User Role Assignment** dialog box displays.



2. Select the appropriate role(s) in the **Available** field and drag the cursor to the **Assigned** field to grant access to those roles.

-or-



Click  to move the functions to the **Assigned** field. (Click  to move all functions to the **Assigned** field.)





- Multiple functions may be selected by pressing the **CTRL** key and selecting the appropriate items.

3. To remove access to one or more functions, select the appropriate functions in the **Assigned** field and drag them to the **Available** field.

-or-

Click  to move the functions to the **Available** field. (Click  to move all functions to the **Available** field.)

4. Click the **Save** icon () to save your changes. Click the **Cancel** icon () to discard your changes. All assigned roles will display in the **Existing Roles** column.

Bug Fixes

Progress Note Form Fields Overwriting Plain Text in Templates/Macros

Project #V1115-67

When users inserted a form field in a progress note template or macro before the end of a sentence or line of text, highlighted the form field, and pressed the End button to move to the end of the line, any text inserted after the highlighted section was incorporated into the form field itself instead of residing as plain text in the template or macro. This has been corrected.

Reschedule Now Appointments Not Displaying on Unscheduled List

Project #V1115-71

Appointments that were placed on the **Reschedule Now** list in the **Appointment Center** in **MediaDent Console** were not displaying on the **Unscheduled List** in **Practice Navigator**. This has been corrected.